



Date of Memo: November 08, 2024
Current Meeting: November 14, 2024
Board Meeting: November 21, 2024

BOARD MEMORANDUM

TO: Indianapolis Public Transportation Corporation (IPTC) Board of Directors
THROUGH: President and CEO Jennifer Pyrz
FROM: Chief Operating Officer Aaron Vogel
SUBJECT: Consideration and approval of annual renewal for GIRO, HASTUS software

ACTION ITEM A – 3

RECOMMENDATION:

It is recommended that the Board of Directors authorize the President and Chief Executive Officer to enter a contract with Giro Inc. for one year to provide the required licensing, maintenance, cloud hosting, and support of HASTUS-related software in an amount not exceeding \$355,094.

BACKGROUND:

IPTC has used HASTUS by GIRO since 2005 and moved to version 2021 in the cloud in 2022. The platform includes modules for Planning, Scheduling, Operator Bid, Bid Web, Daily Operations, Customer Service, and web-based route planning information systems. The Daily Operations Module manages operator payroll and attendance. The Planning side provides all data from bus stops and shelters to route schedules, operator work schedules, and bidding. Customer service manages comments and trip planning via the website and other real-time platforms.

DISCUSSION:

HASTUS software designed for public transit is a tool that ties together many operational functions. From planning and building service to work distribution and daily operations management, HASTUS has helped IPTC achieve efficient run cuts/staffing levels, Operator Bidding, and vehicle requirements. It also allows IPTC to share schedule information with the public through multiple platforms such as Google, third-party apps, Avail, Swiftly, and the Carson Transit Center signage.

ALTERNATIVES:

The Board could choose not to award. If not awarded, IPTC could not create public schedules, operator schedules, operator bids, operator payroll, operate Avail, Google, or other public-facing services that share our route and schedule information.

FISCAL IMPACT:

The total cost of this procurement is \$355,094. This project's funding will come from the Operating Budget.

DBE/XBE DECLARATION:

This is a software licensing renewal completed as a special procurement request using local funds. XBE participation is not available for this procurement.

STANDING COMMITTEE DISCUSSION/RECOMMENDATION:

This action will be reviewed by the Finance Committee and Service Committee on November 14, 2024.